

PERRY COUNTY TRANSIT

EXTERNAL POSTING

Full-Time Office Associate

Department: Perry County Transit Starting Rate: \$15.36 Normal Hours of Operation: 6:00 am to 6:00 pm, M,T,Th,F. 6:00 am to 9:00 pm, Wednesday 8:00 am to 12:00 pm, Saturday

Posted: August 14, 2023 **Application Deadline:** Until Filled

> Applications are available online at <u>www.PerryCountyTransit.com</u>, <u>www.PerryJFS.org</u> and in-person at Perry County Transit. Submit completed Application, Resume, and 3 Professional References in person or via email: **PerryHR@jfs.ohio.gov**

Job Duties:

- Technology Experience with and Knowledge of
 - MARCS Radio communication
 - Computer operation
 - Tablet operation
 - CBTS & call center

• Computers

• Extensive Experience/Training & Knowledge of Programs & Software

- Ecolane or similar systems– Logistics, Scheduling, Reporting
 - Schedule runs
 - Enter runs
 - Review trips
 - Verify charges
 - Review reports
- Excel
- Word
- PPT
- Maps
- Computer programs as assigned

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PERRY COUNTY TRANSIT

Operations

- scheduling and assigning trips
- logistics creating and assigning routes
- monitoring systems in real time
- reassigning of trips as necessary
- Maintain files
- Keep accurate records

Dispatching

- Real time radio dispatching
- Real time logistics coordination
- Daily balance sheets
- Accurate records
- Report incidents

Contract Monitoring

- Invoicing
- Collections
- Accounts payable
- Accounts receivable

Communication Skills

- Verbal
- Written
- Interpersonal and Customer Service
- De-escalation Techniques
- Report Incidents
- Public Speaking

All Office Associates Must Secure and Maintain

- Reasonable Suspicion Training and Certification
- driver certification and training requirements for preparedness of possible temporary assignment as a driver. (See driver requirements below)
- Possess and maintain a valid driver's license
- Provide an abstract of their driving record and report any violations as they occur
- Successfully pass drug and alcohol testing prior to hire and random testing throughout employment
- Pass an annual physical (see CORSA Handbook: VI. MEDICAL EXAMINATIONS AND DISABILITY SEPARATION)
- Comply with all safety and operational rules for motor vehicles as required by the State of Ohio and all procedures as directed by the County's CORSA Handbook

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Director, Cheryl Boley

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PERRY COUNTY TRANSIT

- Ability to complete assignments in a reasonable, timely manner, adhering to scheduling
- Ability to safely operate all transit vehicles
- Ability to safely transport passengers
- Be able to work in various weather and environmental conditions
- Attend and pass required training
- Keep a neat and clean appearance, dressing in appropriate attire
- Exhibit good public relations