

PERRY COUNTY TRANSIT

EXTERNAL POSTING

Full-Time Office Associate

Department: Perry County Transit

Starting Rate: \$13.20 (\$14.25 after probation)

Normal Hours of Operation: 6:00 am to 6:00 pm, M,T,Th,F.

6:00 am to 9:00 pm, Wednesday 8:00 am to 12:00 pm, Saturday

Posted: April 11, 2022

Application Deadline: Until Filled

Applications are available online at www.PerryCountyTransit.com, www.PerryJFS.org

and in-person at Perry County Transit.

Submit completed Application, Resume, and 3 Professional References in person or

via email: PerryHR@jfs.ohio.gov

Job Duties:

- **Technology** Experience with and Knowledge of
 - o MARCS Radio communication
 - o Computer operation
 - Tablet operation
 - CBTS & call center

Computers

- Extensive Experience/Training & Knowledge of Programs & Software
- Ecolane or similar systems—Logistics, Scheduling, Reporting
 - Schedule runs
 - Enter runs
 - Review trips
 - Verify charges
 - Review reports
- o Excel
- o Word
- o PPT
- o Maps
- Computer programs as assigned

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Operations

- scheduling and assigning trips
- o logistics creating and assigning routes
- o monitoring systems in real time
- o reassigning of trips as necessary
- Maintain files
- Keep accurate records

Dispatching

- o Real time radio dispatching
- o Real time logistics coordination
- o Daily balance sheets
- Accurate records
- o Report incidents

• Contract Monitoring

- Invoicing
- Collections
- Accounts payable
- o Accounts receivable

• Communication Skills

- Verbal
- o Written
- Interpersonal and Customer Service
- De-escalation Techniques
- Report Incidents
- Public Speaking

• All Office Associates Must Secure and Maintain

- Reasonable Suspicion Training and Certification
- o driver certification and training requirements for preparedness of possible temporary assignment as a driver. (See driver requirements below)
- Possess and maintain a valid driver's license
- Provide an abstract of their driving record and report any violations as they occur
- Successfully pass drug and alcohol testing prior to hire and random testing throughout employment
- Pass an annual physical (see CORSA Handbook: VI. MEDICAL EXAMINATIONS AND DISABILITY SEPARATION)
- Comply with all safety and operational rules for motor vehicles as required by the State of Ohio and all procedures as directed by the County's CORSA Handbook

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- Ability to complete assignments in a reasonable, timely manner, adhering to scheduling
- Ability to safely operate all transit vehicles
- Ability to safely transport passengers
- Be able to work in various weather and environmental conditions
- Attend and pass required training
- Keep a neat and clean appearance, dressing in appropriate attire
- Exhibit good public relations