

AEP Ohio Encourages Customers to Prepare for Hot Weather

August 21, 2023 — 3:30 PM | Update One



WHAT YOU NEED TO KNOW

AEP Ohio encourages customers across our service territory to get ahead of the heat wave's peak predicted for later this week. Warmer weather can cause air conditioners and fans to work overtime to combat the heat, causing energy usage and electric bills to increase.

As summer reaches its end, continued extreme temperatures like those expected this week can cause pop-up storms with little warning — sometimes bringing damaging winds, rain and lightning. As always, our crews are ready to respond to power outages. We're encouraging our customers to prepare, too.

ENERGY-SAVINGS TIPS

When temperatures rise, there are simple steps customers can take to help save energy and money:

- Set thermostats just a few degrees higher, especially when you aren't home.
- Avoid using heat-producing appliances such as ovens or dryers during the hottest parts of the day.
- Keep windows covered during the day, especially those facing south, to save on cooling costs.
- Ensure ceiling fans are spinning counterclockwise to push cooler air down.

Customers can find additional tips at [AEPOhio.com/Savings](https://www.aepohio.com/Savings) and by checking their [energy dashboard](#) for personalized recommendations.

REMINDER: STORM PREPAREDNESS TIPS

[Summer storms are unpredictable](#) and the forecast can change quickly this time of year. Here's how you can stay safe, prepared and connected:

- Stay tuned to your local forecast to keep track of incoming storms and inclement weather.
- Develop an [emergency preparedness plan](#) and [emergency kit](#) for you and your family. Also, contact family, friends and neighbors who are elderly or have a medical condition to ensure they have a plan — and don't forget to include pets in your [planning](#).
- Secure any loose objects outside of your home such as furniture, umbrellas or trampolines that could become airborne in strong winds.
- Stay away from any downed wires. Call 911 and report any hazards through the AEP Ohio mobile app or by calling AEP Ohio at (800) 672-2231.

NOTE: We strongly encourage customers with life-supporting medical equipment to have a backup power source and an alternate plan in the event of a power outage.

WORKING WITH PJM TO MANAGE THE ELECTRIC GRID

AEP works with PJM, our regional power grid operator, to anticipate demand for electricity, monitor its flow and deliver power safely and reliably. PJM issued an initial [hot weather alert](#) for today and tomorrow for its entire region serving 13 states and the District of Columbia.

What's a hot weather alert?

PJM constantly monitors the weather across its footprint, including here in Ohio. When they anticipate extreme temperatures that could increase the demand for electricity, they might issue a hot weather alert. PJM routinely makes these predictions – called load forecasting – to help us anticipate high demand and adjust to ensure enough power is available. These industry alerts help prepare transmission and generation personnel and facilities for extreme heat and/or humidity that may cause strain on the grid.

[Learn more](#) about how we work together to manage the grid during the hottest months.

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- Sign up for text alerts: [AEPOhio.com/Alerts](https://www.aepohio.com/alerts)
- Download the AEP Ohio mobile app: [AEPOhio.com/App](https://www.aepohio.com/app)
- Visit [AEPOhio.com](https://www.aepohio.com) throughout the duration of the event, including [AEPOhio.com/OutageMap](https://www.aepohio.com/outagemap)
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