PERRY COUNTY TRANSIT

External Posting

Position: Full Time Office Associate

Post: January 19, 2021 End: Until filled or February 28, 2021

Starting Wage Probation: \$11.80 **End Probation Wage:** \$12.85

Hours of Operation: M-T-TH-F - 6:00am to 6:00pm W- 6:00am-9:00pm Sat-6:00am-12:00pm

Applications are available on the website. Submit an application, resume and 3 professional references by mail to Perry County Transit 499 North State Street New Lexington, OH 43764 or by email to brenda.newell04@jfs.ohio.gov

Job Duties:

- **Technology** Experience with and Knowledge of
 - o MARCS Radio communication
 - Computer operation
 - o Tablet operation
 - o CBTS & call center
- Computers
 - o Extensive Experience/Training & Knowledge of Programs & Software
 - Ecolane or similar systems—Logistics, Scheduling, Reporting
 - Schedule runs
 - Enter runs
 - Review trips
 - Verify charges
 - Review reports
 - o Excel
 - o Word
 - o PPT
 - o Maps
 - Computer programs as assigned

Operations

- o scheduling and assigning trips
- o logistics creating and assigning routes
- o monitoring systems in real time
- o reassigning of trips as necessary

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- Maintain files
- Keep accurate records

Dispatching

- o Real time radio dispatching
- o Real time logistics coordination
- o Daily balance sheets
- Accurate records
- o Report incidents

• Contract Monitoring

- o Invoicing
- Collections
- o Accounts payable
- Accounts receivable

Communication Skills

- o Verbal
- o Written
- o Interpersonal and Customer Service
- o De-escalation Techniques
- o Report Incidents
- Public Speaking

• All Office Associates Must Secure and Maintain

- o Reasonable Suspicion Training and Certification
- o driver certification and training requirements for preparedness of possible temporary assignment as a driver. (See driver requirements below)

All Drivers Must:

- Possess and maintain a valid driver's license
- Provide an abstract of their driving record and report any violations as they occur
- Successfully pass drug and alcohol testing prior to hire and random testing throughout employment
- Pass an annual physical (see CORSA Handbook: VI. MEDICAL EXAMINATIONS AND DISABILITY SEPARATION)

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- Comply with all safety and operational rules for motor vehicles as required by the State of Ohio and all procedures as directed by the County's CORSA Handbook
- Ability to complete assignments in a reasonable, timely manner, adhering to scheduling
- Ability to safely operate all transit vehicles
- Ability to safely transport passengers
- Be able to work in various weather and environmental conditions
- Attend and pass required training
- Keep a neat and clean appearance, dressing in appropriate attire
- Exhibit good public relations

*Applications provided upon request. Applicants should indicate any experience and education for the above requirements. Applicants must submit the application along with a resume and 3 professional references to Management.