COVID-19 Information on Closures of Bureau of Motor Vehicles (BMV) Locations Protecting Against COVID-19

- On Wednesday, March 18, Ohio Governor Mike DeWine announced that 181 deputy registrar agencies and 52 driver examination stations would close at the end of the business day.
- Five deputy registrar locations will remain open ONLY to provide the issuance and/or renewal of **commercial driver licenses** (CDL) only. They are:
 - o Central Ohio: Deputy Registrar 4503 Kenny Road, Columbus 43220.
 - *UPDATED 3/24 Northeast Ohio: Deputy Registrar 7000 Biddulph Road, Brooklyn 44144.
 - Southeast Ohio: Deputy Registrar/Driver Exam Station 142 Gross Street, Marietta 45750.
 - Northwest Ohio: Deputy Registrar/Driver Exam Station 1616 E. Wooster Street, Suite 30, Bowling Green 43402.
 - o Southwest Ohio: Deputy Registrar 10938 Hamilton Avenue, Mount Healthy 45231.
- Five driver examination stations will remain open ONLY to perform commercial knowledge exams. They are:
 - o Central Ohio: Driver Exam Station 4738 Cemetery Road, Columbus 43026.
 - *UPDATED 3/24 Northeast Ohio: Driver Exam Station 12000 Snow Road, Suite 16, Parma 44130.
 - Southeast Ohio: Deputy Registrar/Driver Exam Station 142 Gross Street, Marietta 45750.
 - Northwest Ohio: Deputy Registrar/Driver Exam Station 1616 E. Wooster Street, Suite 30, Bowling Green 43402.
 - o Southwest Ohio: Driver Exam Station 10940 Hamilton Avenue, Cincinnati 45231.
- The continuance of CDL testing and issuance is based on the need to keep our supply chain open and moving. Supplies, such as medical, cleaning, or food supplies, are critical to the health and welfare of our residents amid the COVID-19 outbreak.

- The Ohio State Highway Patrol will not issue tickets to drivers whose licenses recently expired or expire while BMV's services are unavailable. Governor DeWine has recommended that other law enforcement agencies in Ohio do the same.
- A number of other state registry/licensing agencies also are suspending operations and license issuance. Ohio BMV will be in communication with law enforcement in other states regarding driver license expiration enforcement. Discussions have begun with bordering states.
- On Tuesday, March 24, 2020, the Ohio Department of Insurance <u>notified</u> all insurers that, effective immediately, they must not cancel, non-renew, or refuse to issue a policy of automobile insurance, or deny a claim solely because the driver license of a named insured or other covered family member has expired since Governor DeWine's March 9, 2020, declaration of emergency.
- Additionally, the automobile insurance premium amounts charged for new or renewal automobile
 insurance policies must not be calculated in a manner that will adversely impact the policyholder
 due to an insured driver's inability to renew his or her license. The Ohio Department of Insurance
 Superintendent does not expect insurers to submit filings in order to provide policyholders with
 flexibility. This practice expires 30 days after the expiration of the state of emergency declared
 by Governor DeWine on March 9, 2020.
- The governor's office will work with the legislature to extend license and registration expiration dates.
- Ohio car dealerships have been directed to issue temporary tags for 90 days. Ohioans conducting a casual/person-to-person sale will be able to use BMV online services to apply for and purchase a 90-day temporary tag that they will receive via mail.
- For drivers with existing temporary tags that will expire, the BMV is providing a Hardship
 Temporary Tag that may be purchased through BMV Online Services at www.oplates.com.
 Enter the current Temporary Tag Number and Expiration Date, along with the last six digits of the
 Vehicle Identification Number (VIN). A new vehicle registration and 90-day temporary tag will be
 mailed to the address registered to the vehicle.
- E-Check automobile emissions testing stations in the seven-county Cleveland-Akron metro area have temporarily closed due to COVID-19 concerns. The Ohio Environmental Protection Agency will be coordinating with Ohio BMV to assist people who are unable to get E-Check performed and need to renew their vehicle's registration. Updates and information about the E-Check program is at ohioecheck.org.

- The Transportation Security Administration (TSA) has announced that they will accept licenses that have expired since March 1, 2020, as valid for airline travel.
- The BMV will pause suspensions for failure to pay or renew a license. Customers are urged to renew vehicle registrations online at www.bmv.ohio.gov or by mail with their vehicle registration renewal notices.
- Deputy registrar staff will be able to take advantage of the new, relaxed unemployment rules.
 There will be no one-week waiting period and no requirement to look for work. The closures are expected to be temporary and allow employees to return to their positions. Deputy registrars may look into the Small Business Administration loan opportunity as well.
- Ohioans are only required to have their driver license or state ID number to apply for unemployment. For additional identification information related to unemployment, visit: http://jfs.ohio.gov/ouio/CoronavirusAndUI.stm
- Driver examination station employees will be asked to telework during this closure period.
- Customers can reach out to the BMV directly by calling 844-644-6268.

For additional information, visit coronavirus.ohio.gov.

For answers to your COVID-19 questions, call 1-833-4-ASK-ODH (1-833-427-5634).

If you or a loved one are experiencing anxiety related to the coronavirus pandemic, help is available. Call the Disaster Distress Helpline at 1-800-985-5990 (1-800-846-8517 TTY); connect with a trained counselor through the Ohio Crisis Text Line by texting the keyword "4HOPE" to 741 741; or call the Ohio Department of Mental Health and Addiction Services help line at 1-877-275-6364 to find resources in your community.

Protect yourself and others from COVID-19 by taking these precautions.

PREVENTION

For additional information call 1-833-4-ASK-ODH or visit coronavirus.ohio.gov.



STAY HOME



PRACTICE SOCIAL DISTANCING



GET ADEQUATE SLEEP AND EAT WELL-BALANCED MEALS



WASH HANDS OFTEN WITH WATER AND SOAP (20 SECONDS OR LONGER)



DRY HANDS WITH A CLEAN TOWEL ORAIR DRY YOUR HANDS



COVER YOUR MOUTH WITH A TISSUE OR SLEEVE WHEN COUGHING OR SNEEZING



AVOID TOUCHING YOUR EYES, NOSE, OR MOUTH WITH UNWASHED HANDS OR AFTER TOUCHING SURFACES



CLEAN AND DISINFECT "HIGH-TOUCH" SURFACES OFTEN



CALL BEFORE VISITING YOUR DOCTOR



PRACTICE GOOD HYGIENE HABITS